

SIQ- E-government management solutions

Why E-government?

As evidenced by its implementation by governments around the world, E-Government benefits both rich and poor countries alike. E-Government opens new opportunities for cities and local governments to engage in governance by requiring reforms of underlying working processes. E-Government offers a path to sustain with the civil society and the private sector to design effective services and tools to execute policies. E-Government contributes to higher transparency and accountability and enables development and poverty reduction.

E-Government helps improve efficiency in government and a necessary enabler of reforms to the ways in which public administrations work. Improving internal operating systems—financial systems, purchasing and payment arrangements, internal communications and sharing of information—and program processing and delivery arrangements can generate operating efficiencies and improve performance.

Recognizing the E-Government potential value, many international organizations including the World Bank, UN, and International Telecommunication Union have made efforts to encourage countries to adopt E-Government. For example, the World Bank has come to view E-Government as a mean to help achieve these goals, by enabling better, more efficient provision of services, and greater citizen trust, and participation to engage the process of governance.

At **SIQ technology**, we have the expertise to build sophisticated **E-government solutions** that automates governmental procedures and regulations using the E-government industry standard "process approach". Our team provides innovative and solid software solutions to all local, regional and central government agencies. Our wide range of services enables our clients to focus on core business, while cost-effectively enhancing the overall business process.

We currently have two off-the-shelf E-government systems for VOCATIONAL LICENSING (**SIQ-VOC®**) and CONSTRUCTION PERMITS (**SIQ-CON®**) E-government services.

A brief summary of the system features:

1

- Tel: +962 (07) 9846 7642 • <http://www.siq-tech.com> • Email: sales@siq-tech.com
50 Ali Taher street, near Al-Wakalat street, Sweifieh, Amman – Jordan
P.O. Box 193 Amman – 11732 Jordan

- The system can be populated by your nation's real estates, companies, local businesses, and citizens information.
- The system can be populated with governmental rules and regulations.
- The system guides the process of issuing, renewing, and cancelling governmental VOCATIONAL LICENSES, or CONSTRUCTION PERMITS for the nation's citizens.
- The system automatically calculates the costs to be paid by citizens for issuing the desired VOCATIONAL LICENSE, or CONSTRUCTION PERMIT based on predefined cost sheets.
- The system accepts E-payments.
- The system allows government official to issue electronic fines based on field inspections. For example, government officials can issue an electronic fine to a restaurant that did not comply with food safety rules.
- The system can be accessed over multiple platforms (PC, Tablet, Mobile Phone).
- The system provides a comprehensive set of reports, statistics and Key Performance Indicators (KPIs).

SIQ-E-government management solutions reduce paper work, manual efforts and human errors. Furthermore, it improves staff planning and organization. This enables the government agency to provide better quality and more efficient services, needed by citizens, employees and local government management. Other benefits of **SIQ-E-government** include:

- Improves internal processes and value propositions.
- Reduce labor requirements, improve product quality and enhance environmental, health and safety performance.
- Change customer relationships.
- Create streams of data that can be useful in later data mining efforts.
- Makes life easier for the customer by simplifying their processes through a digital plug-in.
- Enhance customer touch points; smart phone apps are linked to the customer's profile, enabling integration across SMS, apps and social media efforts.

SIQ E-government solutions are available to our clients as:

- Total software and hardware solution (on-site).
- Private cloud (client chooses appropriate location).